

15 November 2020

## Informational Notice: DSB PRODUCTION brief FIX disconnect at 18:33 UTC, November 15

**Audience: DSB PRODUCTION FIX Users** 

## **Notification details:**

This is an informational notice to our Production FIX users who may have suffered brief disconnection/s at at 18:33 UTC, November 15 due to an issue on one of the Production FIX servers which needed to be rebooted to remediate the problem.

The sessions that disconnected due to the issuse reconnected immediately to one of our alternative FIX endpoints.

If further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.